

Mid-State Equipment AMS Service Agreement and Additional Charges

Service Agreement:

Mid-State Equipment is committed to providing our customers with the service and support needed to maximize the use of their AMS equipment and keeping customers on the leading edge of John Deere's AMS technology. To do so Mid-State Equipment is offering four AMS Service Agreements. These agreements were designed to assist our AMS customers in maintaining and receiving the extra value out of AMS products. The AMS Service Agreements may be renewed yearly on March 1. The service agreements will only be pro-rated monthly for those who purchase a new GreenStar system after May 1.

AMS Silver Package \$

On-farm visits once per year, including the following:

- Setup GreenStar components for planting and harvesting
- Evaluate GreenStar components for potential problems
- Renew SF2 subscriptions (customer must provide means of payment)
- Answer any potential AMS related questions
- Software Updates
 - Limit two displays – each additional display \$50

Unlimited phone & email support on all AMS products

No Charge Annual AMS Training, held at dealership (Up to 2 People)

AMS Gold Package \$

On-farm visits twice per year, including the following:

- Setup GreenStar components for planting and harvesting
- Update Keycard applications
- Evaluate GreenStar components for potential problems
- Renew SF2 subscriptions (customer must provide means of payment)
- Answer any potential AMS related questions
- Software Updates
 - Limit three displays – each additional display \$50

Unlimited phone & email support on all AMS products

No Charge Annual AMS Training, held at dealership (Up to 2 People)

AMS Platinum Package \$

On-farm visits twice per year, including the following:

- Setup GreenStar components for planting and harvesting
- Update Keycard applications
- Evaluate GreenStar components for potential problems
- Renew SF2 subscriptions (customer must provide means of payment)
- Answer any potential AMS related questions
- Software Updates
 - Limit four displays – each additional display \$50

Three hours "ride along" support on all AMS products

Unlimited phone & email support on all AMS products

Priority In-Season Call-backs

No Charge Annual AMS Training, held at dealership (Up to 3 People)

Mapping Services:

Apex or Operations Center (work done at dealership) – On your computer or Technicians

- Inputting setup information into Apex
- Save information to card
- Import in shapefile boundaries and aerial photos (must have field boundaries)
- Input prescription maps into Apex
- Unload data into Apex

Yield Map Package Price

- As Planted and Yield maps

Additional Map Package

- Elevation maps
- As-planted maps
- Soil type maps (from FSA maps)
- Application Map (Pre-Emerge)
- Application Map (Post-Emerge)
- Harvest Moisture Map

All 6 maps above:**Individual Map:****NDVI Imagery:****Additional Charges:**

Phone support \$25.00/issue (charge for non-service agreement customers)

Service calls \$110.00 trip charge and \$100.00/hr (min. ½ hour)

- Software
- AMS Component Software

SSU, SRC (includes software updates for AutoTrac, Curve Track and Swath Control Pro. Does not include SSU updates for Track vehicles as this service will be provided by the service department)

Additional Service Information

Any vehicle related issues would be taken care of by the service department. Repairs will be charged at an hourly rate by the service department. Examples of vehicle related issues include broken wiring harness, failed sensors (moisture, mass flow, flow meter, steering sensor, etc.). Other issues may apply.

Mid-State Equipment AMS Service Agreement

I _____ have read and understand the above terms of Mid-State Equipment's service agreements and agree to the following service plan

_____ Silver

_____ Gold

_____ Platinum

_____ Mapping Services

_____ Yield Map

_____ Moisture Maps

_____ Aerial Images

_____ Elevation Map

_____ As-Planted Map (Variety Map)

_____ Application Map (Pre-Emerge)

_____ Application Map (Post-Emerge)

_____ No Service Plan

By checking this I understand that should I need to call Mid-State's AMS Department I will be charged \$25 per phone call and billed \$110 per hour for any AMS related service calls.

Payment: _____ Farm Plan _____ Check# _____ _____ Cash

Customer

Date

Mid-State Equipment

Date